

## Overseas Visitors Fees and Charges

### Reciprocal Rights

The Australian Government has Reciprocal Healthcare Agreements (RHCA) with the governments of the **United Kingdom, Sweden, the Netherlands, Finland, Norway, Malta, Italy, Belgium, the Republic of Ireland and New Zealand**. These agreements may entitle you to limited subsidised health services for medically essential treatments while visiting Australia.

### Asylum Seekers / Refugees

Asylum seekers/ Refugees are provided with free medical care (including emergency and elective care) pathology, diagnostic and pharmaceutical services in Victorian hospitals. Asylum seekers/ Refugees will need to produce supporting documentation confirming their status as an asylum seeker. If documentation is not provided, there will be an expectation to pay for all associated medical costs. When documents are presented to the CFO, associated fees can be waived.

### Not covered under the Reciprocal Healthcare Agreements (RHCA) or not an Asylum Seekers / Refugees

All overseas visitors that are not covered under **Reciprocal Healthcare Agreements (RHCA)** or not an Asylum Seekers / Refugee will be treated as a Medicare Ineligible Patient and as such will be required to pay costs incurred for all medical treatment whilst at Alexandra District Health. Alexandra District Health requires upfront payment of these fees prior to your attendance at outpatient clinics, Urgent Care or admission to hospital, regardless of whether you have travel insurance or private health insurance.

You will also be asked to provide the following information:

- Your passport and visa status
- Contact information during your stay in Australia
- Overseas residential address and phone number
- Relevant health insurance or travel insurance policy details

The fees payable for services provided by Alexandra District Health is detailed below:

| <b>TABLES OF FEES AND CHARGES*</b>  | <b>FEE \$</b>  |
|---|--|
| <b>Emergency Attendance - non-admitted<br/>(no additional fees apply for bandages etc.)</b> | <b>\$550</b>   |
| <b>Outpatient Clinic</b>  | <b>\$350</b>   |
| <b>Midwifery Homecare per visit</b>   | <b>\$150</b>   |
| <b>Childbirth education classes, per class</b>  | <b>\$80</b>  |
| <b>Medical/Surgical Admissions</b>  |  |
| – <b>Medical – bed rate, per day/night</b>  | <b>\$1,200</b>   |
| – <b>Surgical – bed rate, per day/night</b>   | <b>\$1,500</b>   |
| <b>Ambulance Transportation</b>   | <b>100% of the fee charges by the<br/>Ambulance service to be passed<br/>on to the patient</b> |
| <b>Interpreter Service (phone) per hour</b>   | <b>\$60</b>  |

### **Primary Health**

Alexandra District Health Primary Health team provide services and programs that can be tailored to your needs. This includes assistance with goal setting and creating a care plan you are comfortable with.

Any person of any age can access primary health services. You may be referred to a primary health clinician while you are an inpatient, you may be self-referred or you may be referred by a doctor, health worker or other service provider.

There is a fee applicable for most primary health services.

\*The fees above do not include additional costs for surgically implanted prosthesis, anesthetist fees, diagnostic services (pathology, radiology, ultrasound fees) and/or pharmaceuticals. The patient is responsible for these additional costs.